



L'Acqua Viva, idyllically nestled in exuberant vegetation, bordering the extraordinary Nosara Coastal Forest Preserve & Wildlife Refuge, and within a short distance to spectacular beaches such as Guiones, Pelada, Nosara and Garza, considered as surfers' paradise.

The Hotel shows a very authentic architectonic style, which harmonizes with an exclusive decoration representing the fusion of diverse ethnic elements from around the world, creating a high end and comfortable atmosphere for enjoying the tropics. All spaces of the hotel will surprise the guests with carefully chosen art masterpieces, belonging to a private collection.



A Total of 32 units among individual bungalows and buildings, seem to be floating on the extense surrounding water mirrors, ponds and pools.

L'Acqua Viva -live water- is the element of Nature, which gives life to this Resort and appears again and again, with its freshness, its energy and its deepness, in every corner.



A sophisticate restaurant offers a trendy electric cuisine. The Lounge bar invites to chill out and from the open air terrace, the stars will make you fell in Heaven



Hotel & Reservations Tel: (506) 2682 1087 – Fax: (506) 2682 0420
Sales & Marketing Tel: (506) 2222 074 – Fax: (506) 2221 8030
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A highlight at L'Acqua Viva is **“Coral Creations”**, our amazing living Corals Garden, a unique attraction, featuring one of the most complete collections of living corals, gathered from all our Planet's Oceans. It is scientifically supported by our professional laboratory, constantly investigating and reproducing corals, aiming the preservation of these astonishing underwater living creatures.



Live water will continue pampering the guests in this oasis, haven of peace. Get balanced at our holistic spa and beauty parlour. Flowing water and Nature will inspire you, while practicing meditation and yoga at a riverside. Dare to a full immersion in this live element at **“Ocean Secrets”**, our scuba diving station, or practicing snorkelling, surf, and many other Watersports.

L'Acqua Viva, homage to life and water...

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RACK RATES 2010

Quantity	Category	Low Season	High Season	Peak Season
16	Deluxe (40 m ²)	US \$ 194	US \$ 205	US \$236
10	Suites (103 m ²)	US \$ 289	US \$ 310	US \$352
6	Master Suites (108 m ²)	US \$ 315	US \$ 341	US \$394
2	Junior Villas (156 m ²)	US \$ 472	US \$ 525	US \$604
1	Presidencial Villas (229 m ²)	US \$ 630	US \$ 735	US \$840
Additional Person		US \$ 25	US \$ 30	US \$35
High Season 2010: December 01, 2009–April 30, 2010 (peak season excluded) Low Season 2010: May 01, 2010 – November 30, 2010 Peak Season: Dec. 20, 2009–January 03, 2010 and March 28, 2010–April 04, 2010 For Peak Season a minimum of 3 nights is required.				

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All rates are expressed in US Dollars per night, plus taxes (not included), sgl or dbl occupancy, including a superior continental breakfast.

Children under the age of 12 are free of charge, sharing room with adults.

All deluxe rooms, suites and villas feature A/C, Minibar, Satellite TV 27" with LCD, Safety Box, suitcase rack, hair dryer, coffee maker, desk, reading lamps, balcony chairs. Additionally only in the villas we offer a fully equipped kitchen, refrigerator, microwave and all kitchen implements.

SPECIAL RATES 2010

\$99 Per Night		
Qty	Room Category	Green Season
16	Deluxe Room DBL (40 m ²)	US \$99 Taxes included
	Extra Person	US \$ 25.00 + Taxes

Green Season 2010: May 01, 2010 to November 30, 2010

Special Rate \$99.00 in US Dollars. Rates per Night, per room. Continental Breakfast and Taxes Included. Children's 10 years old or younger are free of charge. (Max 2, and sharing rooms with adults)

- Special rate do not apply together with any other promotion
- Maximum Sales Commission: 10%
- Additional persons + A & B are not commissionable
- Hotel payment and cancellation policies apply

Lodging 3X2!			
Qty.	Room Category	Low Season	High Season
16	Deluxe Rooms(40 m ²)	US \$ 194 + tx	US \$ 205 + tx
10	Suites (103 m ²)	US \$ 289 + tx	US \$ 310 + tx
6	Master Suites (108 m ²)	US \$ 315 + tx	US \$ 341+ tx
	Extra Person	US \$ 25 + tx	US \$ 30 + tx

High Season 2010: December 01, 2009 to April 30, 2010

(Not Included Easter Week, Christmas Eve and New Year)

Low Season 2010: May 01, 2010 – November 30, 2010

Special Rate \$99.00 in US Dollars. Rates per Night, per room. Continental Breakfast and Taxes Included. Children's 10 years old or younger are free of charge. (Max 2, and sharing rooms with adults)

- Special rate do not apply together with any other promotion
- Maximum Sales Commission: 10%
- Additional persons + A & B are not commissionable
- Hotel payment and cancellation policies apply

All the Deluxe Rooms, Suites and Villas are equipped A/C, Minibar. TV LCD 27" by satellite, Safe Box, Hair Dryer, Coffee Maker, Desk, Reading Light, Balcony Furniture. Villas has a fully equipped Kitchen, Refrigerator, Microwave and all other cooking implements.

RESERVATION & CANCELLATION POLICIES

- 1- All reservation, changes or cancellations must be received in written form, preferably via email or fax.
- 2- Reservations department will receive the request and send it back by same method, not later than 24 hours, and will include the payment time limit for Fit's and Groups, after the specified time limit, the Hotel can not guarantee the space, if payment has not been made. Only confirmations on behalf of the hotel in written form will be valid.
- 3- Additional person /same room add an extra charge, according to rates' table and include breakfast.
- 4- Maximum occupancy. All units depending on the unit type and the bedding can accommodate between 2 and a maximum of 4 adult persons plus 1 or 2 children.
- 5- Check in/out hours, Check in 2 pm and check out 12 noon. If the clients check out after 2 pm., the Hotel will charge a 50% of one night of unit rate.
- 6- Children: Under 12 years old, free in the same room with adults (max. 02), breakfast included. Children are not allowed to stay alone in a room.
- 7- Special request for specific units cannot be guaranteed. The hotel guarantees the requested unit type or a superior one.
- 8- The Hotel does not accept group bookings of more than 10 units simultaneously (deluxe rooms or suites (including master suites). A booking of 3 or more units will be considered as a group and group policies will apply. Booking request for groups bigger than that or "Hotel buy outs" will be considered by the sales and marketing department individually and a different rate might apply.
- 9- The hotel does not admit reservations for peak dates, made more than 12 months in advance. Such requests will be considered by the sales and marketing department individually and a different rate might apply.
- 10- Payment is due according to our payment policies below. Special conditions for PEAK SEASON apply. The Hotel will automatically cancel any reservation, which has not been paid, according to our payment policies.
- 11- NO pets are allowed, except guide dogs for the blind persons, which should be indicated in the booking request.

CANCELLATIONS POLICIES

Following penalties will apply when cancellations of **FITs** are made:

FITs - HIGH & GREEN SEASON	
Days	Penalty
29 to 15 days before arrival of clients	1st night.
14 to 07 days before arrival of clients	50% of the total amount of the booking
6 or less days before arrival of clients	100% of the total amount of the booking

FITs - PEAK SEASON	
Days	Penalty
59 to 30 days before arrival of clients	50% of the total amount of the booking
29 or less days before arrival of clients	100% of the total amount of the booking

Following penalties will apply when cancellations of **GROUPS** are made:

GROUPS - HIGH & GREEN SEASON	
Days	Penalty
59 to 30 days before arrival of clients	50% of the total amount of the booking
29 to 15 days before arrival of clients	75% of the total amount of the booking
14 or less days before arrival of clients	100% of the total amount of the booking

GROUPS - PEAK SEASON	
Days	Penalty
89 to 60 days before arrival of clients	25% of the total amount of the booking
59 to 30 days before arrival of clients	50% of the total amount of the booking
29 or less days before arrival of clients	100% of the total amount of the booking

In all cases no refund for unused portion of vouchers for additional services or packages, or no shows.

LAST MINUTE OR SHORT NOTICE RESERVATIONS:

1. For bookings received 15 to 9 days before clients' arrival, payment must be completed the latest 3 days after the reservation request. For bookings received 8 or less days before clients arrival, payment must be completed before the following 48 hours
2. Cancellations are accepted without any charge before payment is received. Any cancellation after that term will have the penalty of 100% of the total amount of the booking

GROUPS', GUIDES', DRIVERS' AND COMPLIMENTARY POLICIES

Complimentary and discounted units:

The Hotel might offer one or more units complimentary (CPL) for guide and driver and Tour Leader depending on the size of the group and subject to availability. A service charge of US \$75 per night, might apply. Accommodation could be supplied in nearby hotels, other than L'Acqua Viva. All CPL services need the authorization of the Sales and Marketing Department. The allocation of the group rooms will be according to availability; rooming list is required at least 15 days before group arrival.

Meals: 30% discount will apply for guide, driver and Tour Leader, from restaurant prices. If the entire group eats meals at the Hotel in buffet style, or from contracted group menus, one Tour leader will be complimentary, 50% discount will apply for guide and driver. Beverages are not included.

PAYMENT POLICIES

FIT BOOKINGS

For direct clients a credit card number of the client or a 50% deposit of total amount is required in order to guarantee the reservation. For FIT bookings made by agencies a prepayment of 50% of total amount is required 30 days prior to arrival of client. Full payment must be received 15 days before arrival of the client. Please check below special conditions for PEAK SEASON apply!

GROUP BOOKINGS

For group bookings 50% deposit of total amount is required in order to guarantee the reservation, 60 prior to group arrival date. Full payment must be received 30 days prior to arrival of the group. Please check below special conditions for PEAK SEASON apply!

Special conditions for PEAK SEASON.

Valid for FIT and for GROUP Bookings: For X-mas, New Year's Eve and Easter Holidays, 50% deposit of total amount is required 90 days prior to arrival of guests – Full payment must be completed 60 days before arrival of the clients.

BANK ACCOUNTS

Payments in Costa Rica can be made in cash at our San José office or by wire transfer to the name of VALUGA HERMANOS LIMITADA at following BANK: **BANCO NACIONAL ¢ ACCOUNT # 100-1-000-215759-2 in colones** and **BANCO NACIONAL \$ ACCOUNT # 100-2-000-618767-8 in US dollars**.

In both cases, please send a copy of the bank document stating payment to our fax (506) 2218030 please include name and number of party, check-in date and name of the agency.

CREDIT CARDS

Following credit cards are accepted: **VISA, MASTERCARD, And AMERICAN EXPRESS**

Credit cards will be accepted to guarantee a reservation, if the voucher is signed by the cardholder.

Whenever credit cards are used for payments of commissionable rates, the credit card commission will be deducted from the approved commission for the Agency or Corporation.

IMPOSSIBILITY OF PERFORMANCE / FORCE MAJEURE

It is agreed that The Hotel Resort will be relieved of its obligations in the event of acts of nature, fire, flood, strikes, lockout, and order of government authorities or any reasonable circumstances beyond its control.

TRANSFER NET RATES

Juan Santa Maria airport to Hotel	\$220 USD up to 4 persons and \$10 for additional person
Liberia airport to Hotel	\$115 USD up to 4 persons and \$10 for additional person
Rates per way, tax included. Transfers in comfortable units with A/C. Rates may change.	

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